



From the Program Manager's Desk, Tami Chartraw

Greetings, WebIZ community. Prior to my current position as the Immunization Program Manager, I was the WebIZ Registry Manager for about two and half years and led the program in development, strategic planning, provider participation, program support, and outreach.

The statewide registry database currently contains over 1.3 million records and plays a key role in tracking the immunization coverage of Nevada's residents. WebIZ is vital because it: *provides program support for targeting interventions and utilizing resources efficiently; it consolidates records into one official record which can be accessed via the internet; it allows for timely, accurate vaccinations by offering reminders based on the Advisory Committee on Immunization Practices (ACIP) schedules; it is a free, time saving tool; and allows users to also track their vaccine inventory.*

In 2008, we trained and enrolled 138 clinic locations and 885 users and are working towards increasing enrollment throughout Nevada.

The WebIZ team has grown from two to eight staff members in order to expand our presence in the state and to ensure that we provide assistance to providers and users wishing to enroll in the program. To accomplish our mission and vision, we have regional trainers in the north and south offering free WebIZ trainings designed to increase provider enrollment; we have a data analyst to manage data quality and create forecasting reports; we have a team of help desk staff who maintain excellent customer service for our users; and we hired a new WebIZ manager, Erin Seward. Erin brings experience in the non-profit and government sectors as well as graduate education in public health.

Our *mission* is to provide, support and promote the use of a secure web-based immunization registry for the citizens and health care providers of Nevada.

Our *vision* is to:

Work towards electronic data exchange;
Ensure accurate and reliable data;
Build community connections;
Increase provider participation; and offer
Zero cost statewide WebIZ trainings.

I look forward to working together with all of our partners throughout the state to continue to build on the success and to realize our mission and vision for a healthier Nevada.

Introducing WebIZ Staff

Erin Seward is the new WebIZ manager. She earned a Bachelor of Science in Health Ecology at the University of Nevada, Reno, and her Master of Public Health at Oregon State University. Erin's background includes prevention work in HIV/AIDS, substance and alcohol abuse, tobacco, and statutory rape. Erin will now be managing all the WebIZ registry activities in the state while collaborating with our



Erin Seward, Cathy Robinson

stakeholders. *Cathy Robinson*, a native Nevadan, has been a state employee since July 1997 and a Health Division employee since 2000 working in various bureaus. She received a Bachelor of Science in Health and Human Services Management from the University of Phoenix. Cathy is responsible for training and assisting new and existing WebIZ users throughout



Richard Davis, Dawn Gibbons

Northern Nevada. *Richard Davis* is a new WebIZ trainer for Southern Nevada, who will work with Marie Tasker. Richard's main task is to reach out to Southern Nevada hospitals to offer WebIZ trainings. Richard functioned as Anthem's statewide health educator and was individually recognized at the 2008 Silver Syringe awards for his contribution to childhood immunization awareness.



WEBIZ COMMUNITY

Research Spotlight

University of Nevada School of Medicine, Las Vegas

Nevada Care Program Director and pediatric professor at the University of Nevada, School of Medicine in Las Vegas, **Echezona Ezeanolue, M.D; MPH** is currently working on a project entitled, *"Raising Immunization Rates in Southern Nevada."* This project is being funded by the Trust Fund for Healthy Nevada. The ultimate goal for this project is to have at least 80% of patients' records in WebIZ in Southern Nevada.

Dr. Ezeanolue and his researchers, **Ineada Jack** and **Abby Levine** pictured below, are working on identifying the barriers to immunizations; increasing the number of providers using the WebIZ registry; and assisting providers in using a reminder/recall system in their practice. *"Any intervention to raise immunization rates should be multi-factorial and proven effective in a specific population. In addition to education, identifying the barriers to immunization and utilizing evidence-based interventions to overcome them is essential and that's our goal,"* says Dr. Ezeanolue. He works very closely with the following partners to help accomplish his project goals: *State Immunization Program, Southern Nevada Health District, Nevada Immunization Coalitions, Nevada Chapter of the American Academy of Pediatrics, University Medical Center of Southern Nevada, and Every Child By Two (ECBT).*



Dr. Ezeanolue, Ineada Jack, Abby Levine

"Barriers to Implementation of Immunization Information System (IIS) in a Private Provider Setting" was presented in Carmel, California at the annual meeting of the Western Society for Pediatric Research. A follow up study titled *"Effectiveness of Immunization Reminder/Recall Program in a Highly Transient Community"* will be presented during the poster session on March 31, 2009 at the 43rd National Immunization Conference in Dallas, Texas. Both studies were funded by ECBT. For more information click [here](#).

The project's latest work demonstrates that providers are more likely to use WebIZ when records already exist for their patients. They chose specific clinic sites, Kids Health Care Clinic; University Medical Center (UMC) Lied Pediatric Outpatient Clinic; and various Quick Care sites, to study how they could increase provider use by creating records at birth. Marie Tasker, the Southern Nevada Training Manager, has been working with Dr. Ezeanolue's team to train the users at these sites on how to use WebIZ. Their project supplied a computer for UMC to be dedicated to entering birth records into WebIZ. They set a goal to achieve an increase of 5% for new records by the end of the second quarter of their study but were surprised to find that the number of new records had increased by 23%. The WebIZ program was able to supply the researchers with data from these specific clinic sites so that they could analyze them for their study to determine their progress. At the end of the study, the researchers will help their test sites initiate the reminder/recall system with their populated records.

In the future Dr. Ezeanolue would like to expand his study to include more hospital locations like Sunrise Hospital and Medical Center, Valley Hospital and Medical Center, and St. Rose Dominican Hospital. He believes the key factor in increasing the number of records in WebIZ is by training the hospitals to create records at birth so that providers can easily add vaccinations throughout the patient's life.



WEBIZ LESSONS

WebIZ Lesson

"Hot Tips - a Training Session Review"

Tip #1: Announcements

On the Nevada WebIZ homepage (the first screen upon logging in) users will see "Announcements." Posted in this section are various important messages about a wide variety of immunization topics. *Some of these messages may address: the use of the registry, training opportunities, new vaccination recommendations, vaccine recalls.....and New Regulations!*

All users are highly encouraged to take a moment each day to review the contents of the Announcements page

Tip #2: Patient Demographics

The Patient Demographic screen gives users the ability to record many details about the patient they are vaccinating. Here are a few fields users should be completing:

VFC Eligibility- for offices receiving VFC vaccine from the State Immunization Program, VFC eligibility must be verified and updated during each visit; document the eligibility here.

Language- use this field to document the primary language of a patient. Choosing either English or Spanish will cause the automatic recording of a Vaccine Information Statement (VIS) in the corresponding language. This VIS data is recorded as part of the vaccination event.

Address & Phone #- verify this information each time the patient is seen and update as needed. Keeping this information current is a vital part of being prepared for vaccine recalls, patient reminders or public health emergencies. This information is also required (if available) by the registry regulations effective July 1, 2009.

Race and Ethnicity- entering a patient's race and ethnicity will serve as a point of verification, as well as allow for immunization coverage analysis as it relates to our state's ethnic background. This information is also required (if available) by the registry regulations effective July 1, 2009.

Birth Information- entering the maiden name of a patient's mother, as well as the patient's place of birth are excellent ways to provide more points of verification for other users seeking this record. This information is also required (if available) by the registry regulations effective July 1, 2009.

For more information about Regulations, click [here](#).



Dear WebIZ,

Question: I just got a new computer at work. I used to have WebIZ on my desktop- how do I get it back?

Answer: This is a common misconception. WebIZ is **not** installed on your computer. It is a website you visit on the internet. Most likely, what you had on your desktop is called a "shortcut icon." Clicking on a shortcut "jumps" you to a specified website or a file on your computer. Shortcuts can be made for just about anything. To create a shortcut, go to the website you wish to visit (usually something you visit frequently- like WebIZ!). At the top left corner of your screen, you should see some menu choices, such as "File," "Edit," "Tools," etc. Click on "File"; move your cursor down over the word "Send." This will cause another little menu to pop out to the right. In this menu, click on "Shortcut to Desktop." It will appear as though nothing happened; however, if you minimize your window, you will see a new icon on your desktop!

If you are creating a new shortcut to WebIZ, make sure you **do not login** prior to creating the shortcut- you want to be taken to the login screen. The shortcut you create will be titled "WebIZ."

Question: I logged into WebIZ, searched for and found a patient, but when I click on "Vaccinations," I get a blank page. Why?

Answer: WebIZ can only be properly viewed by using Microsoft Internet Explorer (IE) to "surf" the internet. If you are experiencing this problem, it is most likely because you are using a different web browser program, such as Firefox Mozilla or Safari. If you use a Mac computer, you can still use IE- contact your office manager if you do not have IE installed on your computer.



ADDITIONAL INFORMATION

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Editor
Tanya Vega



TRAINING

Reno
April 16, 2009
April 23, 2009

Carson City
April 14, 2009
April 22, 2009

Elko
April 30, 2009

Times: 9-11:30 or 1-3:30 Times: 9-12 or 1:30-4:30 Times: 9-12 or 1:30-4:30

Contact Cathy Robinson at 775.684.3462 or crobinson@health.nv.gov to sign up for training in *Northern Nevada*.

Clark County Government Center
500 Grand Central Pkwy,
Las Vegas
April 10, 2009
May 8, 2009
June 12, 2009

United Way of Southern Nevada
1660 E Flamingo Road,
Las Vegas
April 13, 2009
May 18, 2009
June 15, 2009

Times: 8:30-12:00 or 1:00-4:30

Times: 8:30-12:00 or 1:00-4:30

Contact Marie Tasker at 702.496.0474 or mtasker@health.nv.gov to sign up for training in *Southern Nevada*.

Autistic Children Ineligible For Vaccine Funds

The U.S. Court of Federal Claims announced that families cannot claim that vaccines cause autism and receive compensation from the National Vaccine Injury Compensation Program. They ruled that the preservative thimerosal, which contains mercury, nor the vaccines themselves could be linked to autism. For more information please visit, <http://www.npr.org/templates/story/story.php?storyId=100623596>.

WebIZ Fun Facts

Nevada ranked 13th in the Nation for the Hepatitis B birth dose rate at 56.5% in 2006. The US National average was 42.8%.

